

# **Fakton Rules of Conduct**

By signing this document I declare to fully comply to the following rules of conduct.

### **Act honourably**

I will never put my own gain above the welfare of my clients or others to whom I have a
professional responsibility. I will always consider the wider interests of society in my
judgements.

## **Act with integrity**

2) I will be trustworthy in all that I do – I will never deliberately mislead, whether by withholding or distorting information.

#### Be open and transparent in your dealings

3) I will share the full facts with my clients, making things as plain and intelligible as possible.

### Be accountable for all your actions

4) I will take full responsibility for my actions and I will not blame others if things go wrong.

#### **Know and act within your limitations**

5) I am aware of the limits of my competence and will not be tempted to work beyond these. I will never commit to more than I can deliver.

#### Be objective at all times

6) I will give clear and appropriate advice. I will never let sentiments or my own interests cloud my judgement.

#### Always treat others with respect

7) I will never discriminate against others.

## Set a good example

8) I am aware that both my public and private behaviour can affect my own, RICS' and other members' reputations.

#### Have the courage to make a stand

9) I am prepared to act if I suspect a risk to safety or malpractice of any sort.



## **Comply with relevant laws and regulations**

10) I will avoid any action, illegal or litigious, that may bring the profession into disrepute.

## **Avoid conflicts of interest**

11) I will declare any potential conflicts of interest, personal or professional, to all relevant parties.

## **Respect confidentiality**

12) I will maintain the confidentiality of my clients' affairs. I will never divulge information to others unless it is necessary.

Location : Rotterdam

Date :

Name :

Signature